



## Handling Object Demonstrator

### Volunteer Role Description

|                   |   |
|-------------------|---|
| Role title:       | Handling Object Demonstrator  |
| Role purpose:     | This volunteer role has been designed to support our visitor offer, ensuring that visitors to Port Sunlight Museum have the opportunity to engage with our collections, you will help them to discover the context in which the objects would have been used or created for.  |
| Role description: | <ul style="list-style-type: none"> <li>• Provide a warm and friendly welcome to visitors.</li> <li>• Assist with visitor orientation and answer general questions.</li> <li>• Take care and responsibility for handling collection trolley and the objects.</li> <li>• Complete object condition checks at the start and end of each session.</li> <li>• Learn about the themes of the objects being used, training will be provided.</li> <li>• Allow visitors to explore the history of the objects and the context in which they would have been used, supporting visitors to discover the museum through handling real museum objects.</li> <li>• Interact with broad audiences.</li> <li>• Encourage visitors to leave feedback about their experience in the museum.</li> <li>• Report any cleaning, handling trolley maintenance, or safety issues to your line manager.</li> <li>• Carry out duties in a manner that always reflects Port Sunlight Village Trust values.</li> <li>• Be a valued member of a friendly, proactive, and committed team.</li> </ul> |
| Role reports to:  | Claire Bates, Audience Development Officer.   |

|                       |  |
|-----------------------|--|
|                       |  |
| Where:                | The handling object demonstrator role will be based at Port Sunlight Museum, 23 King Georges Drive, Port Sunlight.   |
| When:                 | Opportunities daily, between the hours of 11am-1pm.  |
| Duration:             | Volunteers for this role are required to undertake a minimum of 8 hours a month, shifts will be no longer than 2.5 hours.  |
| Requirements:         | <ul style="list-style-type: none"> <li>• A genuine interest in Port Sunlight, the museum and its themes.</li> <li>• A people person with a flair for good communication.</li> <li>• Ability to interact with visitors of different ages and backgrounds.</li> <li>• Ability to interact with visitors in busy periods, such as group bookings and schools.</li> <li>• Punctual, reliable, and committed to delivering exceptional customer service.</li> <li>• Proactive with a positive and enthusiastic outlook and attitude, self-motivated, and a willingness to learn.</li> </ul> |
| Commitment to you:    | <ul style="list-style-type: none"> <li>• We will ensure you are given a volunteer induction; a full training programme will be provided to ensure you are fully supported and equipped to carry out the role, this will include object handling training and understanding collection care.</li> <li>• Reasonable travel expenses will be reimbursed, in line with our volunteer expenses policy and procedure.</li> </ul>   |
| What's in it for you: | <p>You will:</p> <ul style="list-style-type: none"> <li>• Be part of a wider friendly and dynamic volunteer team, delivering new experience to our visitors.</li> <li>• The opportunity to learn more about Port Sunlight and its heritage.</li> <li>• The opportunity to learn more about collections, why we collect and how those objects are cared for.</li> <li>• You will develop new skills and greater confidence.</li> <li>• You will gain experience in engaging with different audience groups in a museum setting.</li> </ul>  |
| Why we want you:      | The knowledge, skills, commitment and enthusiasm of volunteers is critical to our visitor experience in Port Sunlight, with your help we can ensure visitors are able to learn and explore our collection, from novice to enthusiast, and families to senior citizens. You'll demonstrate how some of our objects work   |

|                               |   |
|-------------------------------|---|
|                               | and inspire visitor's curiosity by giving them the chance to handle objects themselves.   |
| Notes:                        | <b>Deadline for volunteer applications</b> – Friday 27th March, 5pm<br><b>Volunteer interviews</b> – Week beginning the 30 <sup>th</sup> March.<br><b>Volunteer induction</b> – Week beginning the 13 <sup>th</sup> April |
| For more information contact: | <a href="mailto:volunteering@portsunlightvillage.com">volunteering@portsunlightvillage.com</a>  |