



<b>Role title:</b>	<b>Total Stranger Exhibition Steward.</b>
<b>Role purpose:</b>	<p>This volunteer role has been designed to support PSVT's visitor services staff to ensure that all visitors to the 'Total Stranger' exhibition in Bridge Cottage have an enjoyable experience.</p> <p>Curated by Francesco Mellina and Jean Milton, this exhibition is based on the life of Pete Burns, and the club scene of 1970's and 80's Liverpool, the exhibition will include, photography, film and associated creative workshops and talks.</p>
<b>Role description:</b>	<ul style="list-style-type: none"> <li>• Provide a warm and friendly welcome to our visitors.</li> <li>• Assist with visitor orientation and answering general questions about the exhibition.</li> <li>• Assist with the management of visitor flow and visitor numbers.             <ul style="list-style-type: none"> <li>• Undertake audience research on behalf of PSVT, e.g. visitor surveys.</li> </ul> </li> <li>• Report any cleaning, exhibit maintenance or safety issues to staff.</li> <li>• Refer visitors to PSVT staff should they have questions/queries that you are unable to answer.             <ul style="list-style-type: none"> <li>• Carry out duties in a manner that always reflects PSVT's values.</li> </ul> </li> <li>• Be a valued member of a friendly, proactive and committed team of staff and volunteers in PSVT's Heritage directorate.</li> </ul>
<b>Role reports to:</b>	Russell Fielding, PSVT Visitor Experience Team Leader.
<b>Where:</b>	The exhibition steward role will be based at Bridge Cottage 23 Park Road, Port Sunlight.
<b>When:</b>	The exhibition will be open to the public from Saturday 21st September 2024 to Sunday 19 <sup>th</sup> January 2025.
<b>Duration:</b>	<p>This volunteer role will last for 4 months, the duration of the exhibition.</p> <p>Training and induction will be carried out in September. You will be able to select from two dates, Tuesday 10<sup>th</sup> and Wednesday 11<sup>th</sup> September.</p>

	Volunteers are required to undertake a minimum of 8 hours a month.
<b>Requirements:</b>	<ul style="list-style-type: none"> <li>• An interest in the arts and music.</li> <li>• A people person with a flair for good communication.</li> <li>• Committed to delivering exceptional customer service.</li> <li>• Punctual, reliable and committed.</li> <li>• Proactive with a positive and enthusiastic outlook and attitude.</li> </ul>
<b>Commitment to you:</b>	<ul style="list-style-type: none"> <li>• A full induction and training programme will be provided to ensure you are fully supported and equipped to carry out the role.</li> <li>• Reasonable travel expenses will be reimbursed, in line with our volunteer expenses policy and procedure.</li> </ul>
<b>What's in it for you:</b>	<p>You will:</p> <ul style="list-style-type: none"> <li>• Be part of a new gallery space, representing the development of PSVT's visitor offer.</li> <li>• Be part of a friendly and dynamic team.</li> <li>• The opportunity to meet the curators and contributors to the exhibition.</li> </ul>
<b>Why we want you:</b>	The knowledge, skills, commitment and enthusiasm of volunteers is critical to our visitor experience at Port Sunlight. You will promote a safe and welcoming environment for visitors to enjoy.
<b>Notes:</b>	This role is fixed for 4 months, there is no further commitment from you after the exhibition has ended.
<b>For more information contact:</b>	<a href="mailto:Volunteering@portsunlightvillage.com">Volunteering@portsunlightvillage.com</a>