

PORT SUNLIGHT VILLAGE TRUST

HOLIDAY COTTAGES FEEDBACK FORM



Port Sunlight
VILLAGE TRUST

First Name	
Surname	
Address	
Telephone	
Mobile	
Email	
Preferred Method of Contact	

1. How did you hear about us?

- a. Newspaper/Magazine Ad – Please Specify _____
- b. portsunlightvillage.com
- c. Other website – Please specify _____
- d. Trust Social Media – Facebook/Twitter
- e. Other Social Media – Please specify _____
- f. Port Sunlight Village Trust Leaflet _____
- g. Posters & other literature – Please specify _____
- h. Family & Friends

Date of check-in: _____

Please circle the accommodation you stayed at:

Gardener's Cottage
21 King George's Drive

Painter's Cottage
22 King George's Drive

Book Keeper's Cottage
59 Lower Road

2. How did you make your booking? _____

On a scale of 1 to 10 (1 being negative and 10 being positive), please rate the following questions:

3. How easy was it to make a booking?

1 2 3 4 5 6 7 8 9 10

Additional comments?

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4. How friendly and helpful were our staff?

1 2 3 4 5 6 7 8 9 10

5. How would you rate the quality and comfort of the accommodation?

1 2 3 4 5 6 7 8 9 10

6. How clean were our facilities and accommodation?

1 2 3 4 5 6 7 8 9 10

7. Overall, how would you rate your stay with us?

1 2 3 4 5 6 7 8 9 10

8. Thinking about your stay, how would you rate the value for money?

1 2 3 4 5 6 7 8 9 10

9. Would you stay with us again? Yes No

Please explain why:

10. How likely is it that you would recommend us to your friends and family?

1 2 3 4 5 6 7 8 9 10

11. Additional Comments?

Please return this form to:
Port Sunlight Village Trust, 23 King George's Drive, Port Sunlight, Wirral, CH62 5DX
feedback@portsunlightvillage.com

Thank You!